

#### **Terms and Conditions**

The terms and conditions below specifically relate to paid courses.

Please read the terms and conditions below before you buy anything from us and check that they contain everything which you want and nothing that you are not willing to agree to.

Summary of some of your key rights:

- All fees as advertised on the website and booking page are final.
- A max of 2 missed classes can be rescheduled within the same package.
- Package rates are final.
- Promotions and deals cannot be used in conjunction with each other.
- Refunds will be processed for sessions missed by a coach, only if we are unable to reschedule the same within a reasonable time frame.

This is a summary of some of your key rights. For detailed information please visit call us on +971 52 128 65 96.

## **ELIGIBILITY:**

The Sports Academy (TSA) is open to boys & girls between the ages of 4-60.

DAMAGES/INJURIES/LOSS OF

## **POSSESSIONS:**

TSA is staffed with accredited Coaches who will implement the highest safety measures.

TSA will not be held responsible for damages, injuries, or loss of possessions. We strongly recommend that all valuables be left at home.

#### **CONDUCT:**

Participants must follow the instructions of the coaching staff in charge. Misbehaviour or bullying may result in the participant being expelled from TSA and any fees paid will not be refunded.

# **FEES:**

All fees and payments towards sessions including packages are not refundable unless there are extenuating circumstances. In the case of missed classes, a maximum of 2 classes can be

rescheduled. In the situation where a coach misses a class, a refund can be offered against the class, alternatively, a make-up class can be awarded against the missed class.

## **CREDIT POLICY:**

Packages / Memberships CANNOT be frozen unless there are mid/long-term medical reasons and/or at our discretion. A physician's note will be required in the case of an "injury" or a medical condition.

Credit on the medical ground will be applicable if the sickness/ injury prevents the student from sessions for more than 4 weeks provided a Medical Certificate is presented. A maximum of 2 makeup sessions will be offered for missed classes/ public holiday.

If training sessions have been missed for reasons beyond TSA's control (such as: bad weather conditions, earthquakes, floods, heat waves, pandemics and other unforeseeable natural-caused events that may be considered as "force majeure": wars, riots, chaos, slowdown, and unexpected legislations) those can be:

- Transferred to the following term / season
- Used as credit within a period of 3 months

## **REFUND POLICY:**

In extreme weather conditions, we reserve the right to cancel training with short notice to ensure the safety of the players and the coaches. Catch up training sessions will be planned on at a later date. No refunds will be issued

Attendees are free to attend make up sessions at alternate dates and times and levels at their own convenience allowing.

## **Cancellation Policy:**

Cancellations cannot be accepted for a full refund unless there is a medical reason, supported by the proper medical documentation.

I hereby grant The Sports Academy, its directors, officers, employees, coaches, and designees (collectively "TSA") non-revocable permission to capture images and likeness in photographs, videotapes, motion pictures, recordings, or any other media (collectively "Images") of my daughter and/or son at TSA.

I acknowledge that TSA will own such Images and further grant TSA permission to copyright, display, publish, distribute, use, modify, print and reprint such Images in any manner whatsoever related to TSA business, including without limitation, publications, advertisements, brochures, web site images, or other electronic displays and transmissions thereof.

I further waive any right to inspect or approve the use of the Image by TSA prior to its use. I forever release and hold TSA harmless from any and all liability arising out of the use of the

Images in any manner or media whatsoever, and waive any and all claims and causes of action relating to use of the images, including without limitation, claims for invasion of privacy rights or publicity.